

HIGH COURT OF MADHYA PRADESH : JABALPUR

No. Reg(IT)(SA)/2016/38

Jabalpur, Dated:13/01/2016

Sub: Reply / clarifications of the tender regarding the supply and installation of EPABX Systems in the District Courts in the State of Madhya Pradesh

Ref: Tender No. Reg(IT)(SA)/2015/1293, Dated:26/12/2015 of EPABX System and pre-bid meeting dated:8th January, 2016 held at High Court of Madhya Pradesh, Jabalpur (M.P.)

S.No.	Page No. / Tender Reference / clause No.	Query by the Bidder	Reply to the query / suggestions in reference to the pre-bid meeting
1	Page no. 8 / reference no. 2.9	Please confirm whether consortium is allowed for the said tender.	No Joint consortium is allowed for the said tender.
2	Page no. 31/ reference no. 1p	Kindly confirm whether TEC certificate is mandatory for technical evaluation of the offer, if the bidder does not have valid TEC – will the bid will be technically disqualified.	TEC certificate of the Government agency. The condition of the bid document is to be fulfilled by the prospective bidders.
3	Page no. 42 / reference no. 6	Kindly confirm whether ISO certification is mandatory for technical evaluation of the offer, if the bidder does not have ISO certification – will the bid will be technically disqualified.	ISO certification is mandatory for technical evaluation of the offer.
4	Page no. 36	Phone Specification (Telephone instrument with CLI), Sr. No. 1 – You have specified key Phone should have 2 x 20 Characters with Liquid Crystal Display (CCA). We believe this is for Operator Console and not for Analog CLI Phones, Kindly confirm.	For CLI Phone LCD display is required. The bidder has to meet the specifications as per the tender document.
5	Part B, S.No. 1 & 2	We suggest that DGS&D recommended reputed brands like Beetel, Binatone, Protel and Panasonic should be considered for telephone instruments – Please confirm.	The bidder has to quote the brands like Beetel / Binatone / Protel / Panasonic or equivalent brand of repute .
6	Page No. 16 / Clause No. 3.4.1	Please confirm Warranty Clause should be considered as 1 year Warranty + 4 years AMC.	1 year Warranty + 4 years comprehensive AMC. It means total 05 years support and warranty
7	Page no. 31 / clause no. 2a	We suggest to modify the clause as – The EPABX should support 230 V +/-, 50+/- 2 Hz AC with online UPS, 1 KVA 46 nos. & 2 KVA 4 nos. with	The bidder has to quote the reputed make UPS along with good quality and

		a power backup of 1 hour- Please confirm.	standard batteries
8		We suggest that labour charges for cable and casing may be mentioned as running meter charges instead of lumpsum – Please confirm.	In the price bid the bidder has to quote labour charges for cable and casing in running meters
9		The technical specification of the EPABX are similar to the specifications of DGS&D rate contract for EPABX and as almost 6-7 reputed vendors are registered in DGS&D for EPABX system, we request you to invite the tenders from DGS&D registered vendors only and to specify the same in prequalification conditions.	No Change
10	Page no. 16 / Clause no. 3.4.1	The warranty should be mentioned as “1+4 years (5years / 60 months)” i.e. one year warranty and four years comprehensive annual maintenance contract, quote for which to be included in the price bid for EPABX System only but excluded of Battery, Phones & Cabling. As all the reputed manufacturers providing 1 year OEM warranty on battery as well battery not having working life cycle of more than 3 years. The 1+4 year warranty on EPABX system including cabling phones except battery.	1 year Warranty + 4 years comprehensive AMC. It means total 05 years onsite support and warranty except the batteries
11		Warranty on Phones & Casing / capping should be 1 year only as major damages occurred in this product is due to mishandling and breakages.	Comprehensive warranty on all the quoted products for the period of 05 years except batteries.
12	Page no. 31 / Clause No. 2a	The clause should be modified as “The EPABX should operate on 230 V +/-, 50 +/- 2 Hz AC. Separate online UPS with minimum power backup of 1 hour to be quoted and supplied with batteries.	Yes Change. Separate online UPS with minimum power backup of 1 hour is to be quoted and supplied along with batteries.
13	Page no. 31 / Clause No. 2c	This Clause “There is a separate DGS&D rate contract for UPS” should be removed from tender.	Yes removed.
14	Page no. 31 / Clause 2D	Since system is not on DC voltage this clause should be removed as now FCBC is not required. The bidder has to quote with both the options.	Yes removed.
15	Page No. 28 / Part A Item no. 4 & 5	Item no. 4 should be replaced by “online UPS of reputed brands like APC, Numeric and Eaton should be taken with one hour backup”. UPS with capacity of 1 KVA:- 46 Nos. UPS with capacity of 2 KVA:- 4 Nos.	Yes, 4 numbers of online UPS of 2 KVA with one hour power backup time and 46 numbers of online UPS of 1 KVA with one hour backup

			time. The bidder has to quote the UPS brands like APC / Numeric or equivalent brand of repute
16	Page no. 28 / part-A Item no. 5	We request you to mention the reputed brands like, Exide, Panasonic, amron to ensure the uniformity in rates and maintain the quality of products.	Yes, the bidder has to quote batteries of make like Exide, Panasonic, amron or equivalent brand of repute
17	Page no. 28 / Part B, S.No.4,5,6,7,8,9	For Cabling should be mention reputed brands like: Finolex, RR, Ploycab of .5mm	The bidder has to quote the brands like Finolex, RR, Ploycab of 0.5mm or equivalent brand of repute having 0.5 mm
18		EMD of Rs. 5,00,000/- should be exempted for SSI or NSIC or DGS&D registered companies.	The bidder registered with NSIC is exempted from submission of tender fees and EMD.
19	Section VI , Part -B	kindly clarify that the telephone is analog phone or digital phone	The analog phones as per the bid.
20	Section VI , Part -B	Kindly clarify that the extension is analog or Digital	As per the tender document.

Important points / Note:-

1. The Registrar General, High Court of Madhya Pradesh has full rights to accept or reject any bid, without assigning any reason.
2. All Prospective bidders are requested to submit the bid and if there is any deviation in the specification, please mention the same in the deviation statement sheet.
3. The above clarifications / addendum are for all the prospective bidders' for their tender reference and necessary action.
4. All future **correspondence/ clarifications/ addendum/ corrigendum** shall be available on the website of the High Court of Madhya Pradesh i.e. www.mphc.in / www.tenders.gov.in and Government tender portal www.tenders.gov.in .

Sd/-

REGISTRAR GENERAL