HIGH COURT OF MADHYA PRADESH: JABALPUR

// NOTICE INVITING EXPRESSION OF INTEREST //

The High Court of Madhya Pradesh is seeking *'Expression of Interest'* (EOI) for setting up of secured WI-FI network on PPP mode at High Court and District Court in the State of Madhya Pradesh from leading vendors / service providers / Original equipment manufacturers / Consultants. Interested eligible firms are requested to submit their detailed proposal in sealed envelope. The proposal shall be written in English. The detail of the "Expression of Interest" is available on the official website of the High Court www.mphc.gov.in and Government tender portal www.tenders.gov.in . The response along with the required documents should be delivered to the inward section of the High Court on or before **06th July, 2017 latest by 5:00 P.M.** in the sealed envelope superscribing "*EOI for secured WI-FI network at High Court and District Courts in the State of Madhya Pradesh*".

Sd /-

PRINCIPAL REGISTRAR(J)

<u>Details of terms and conditions required while submitting the Expression of Interest (EOI) for WI-FI project</u>

No. : Reg(IT)(SA)/2017/678   **Dated:30.05.2017**

This Expression of Interest (EOI) should not be construed as tender in any form and would not be binding on High Court of Madhya Pradesh in any manner whatsoever. As part of short-listing exercise and understanding the project requirements vendors may be required to submit a focused presentation on company, expertise and experience in relevant fields, products, etc. regarding the secured Wi-Fi network on PPP basis. The Registrar General, High Court of Madhya Pradesh, reserves the right to accept/reject any or all expression of interest received in response to this advertisement without assigning any reasons, whatsoever.

Objective:-

The High Court of Madhya Pradesh invites Expression of Interest from technology providers to create Wi-Fi network in High Court and District Court in the State of Madhya Pradesh. The potential benefit from this includes easier access to Internet Services thereby increasing the ease of communications in the following ways:-

1. *Use of mobile Governance .*
2. *Providing customize alerts.*
3. *Disseminate of information related to court working like case status, cause list and other relevant information.*
4. *Increase in productivity.*
5. *Scalability.*
6. *Use of VoIP facility.*

Such connectivity would facilitate speedier and secure transaction, knowledge and information dissemination, hassle-free interaction amongst stakeholders / duty holders. The establishment of secured Wi-Fi Network through Public Private Partnership would enhance broadband availability and connectivity.

Scope of the work:-

The Scope of Work for the vendor includes design, implementation and operation, for the provision of 24X7 Internet Access by means of best available global standard technology for high speed wireless internet access to stake holders / duty holders using Wi-Fi enabled devices namely Laptops, Smart Phones, Tablets etc. The vendor shall provide the detail information on service level standards for EOI, with respect to the following:-

1. Implementation, Integration and Commissioning.
2. Maintenance and Technical Support for 5 years.
3. Replacement and repair.
4. Technical training.
5. Documentation.
6. Amount of lease rent in Rupees that is to be paid to the High Court of Madhya Pradesh on annual basis. (sheet to be enclosed separate envelope)
7. Supply, configuration and installation of the State of the art Wi-Fi service including internet bandwidth.
8. Provide the web based portal for user to login / authentication for Wi-Fi Access.
9. Provisioning the access control and audit trail mechanism as per industry standard and security norms defined by various regulatory bodies.
10. Provide the web based management console to monitor and manage the Wi-Fi access.
11. Facility to define rule based access depending on usage, time duration, etc.
12. Facility to restrict access based on URL, application, category, signature, etc.
13. Provision of customizable reports for Wi-Fi Access Logs.
14. Facility to enable / disable specific user / system from Wi-Fi Access.
15. To set privilege based wireless access to different group of users according to the requirement of the High Court.

16. Centralized authentication mechanism through individual user name-password based Radius Server/ Active Directory/ LDAP Integration, centralized MAC address filtering or certificate/ shared key based authentication for all respective users from central location.

Pre-Qualification Criterion:-

Companies meeting the following qualifying criterion are eligible to apply.

1. The company / service provide must be registered in India and the annual turnover should not be less than 10 Crore on an average, during the last three financial years (***This condition is not applicable to Central / State Government Autonomous bodies / Societies constituted under the Central / State Government Departments / Societies which run on no profit basis***).

2. The company should have been making profits in the last three financial years (***This condition is not applicable to Central/State Government Autonomous bodies / Societies constituted under the Central / State Government Departments / Societies which run on no profit basis***).

3. The company must be well established and should be providing same kind of service / services.

4. The company should have at least one implementation/technical support Office in the State of Madhya Pradesh

5. The company should provide letters of support from the Original Equipment Manufacturer (OEM) stating that their products/solutions as proposed by the vendor will be supported for at least next three years.

6. The vendor will submit the letter of support from OEM .

Special Conditions:-

1. The Wi-Fi network should guarantee secured data access at anytime anywhere to the end users.

2. The physical security of the equipment and relevant accessories will be the responsibility of the operator.

3. The Network must be supported by the Local Point of Presence for providing assistance to end users.

4. The vendor should specify the value added services that they are likely to provide over a period of time.

5. The vendor must guarantee the creation and maintaining the Spare parts pool on site for all the offered equipment during the warranty period.

6. The vendor must guarantee that the offered equipment will be exclusively used only for this service.

7. The vendor must guarantee the complete equipment delivery, implementation, integration and commissioning not later than 3 Months from signing of MOU with High Court of M.P. Jabalpur.

8. The vendor must provide all documents in English Language.

9. The vendor must provide a soft copy in CD (Soft copy shall be without password Protection) and hard Copies one original and one spare copy of the complete document. In case of discrepancy between hard copy and soft Copy, hard copy shall prevail.

10. The vendor will NOT use any restrictive technology that prevents other vendors to setup similar services in the area.

11. The High Court of Madhya Pradesh will not provide subsidy of any kind to the vendor for meeting the cost of setting up Wi-Fi network. However, vendor has to pay annual lease rent to the High Court of M.P.

12. Vendor can also mention in their EOI any support, which they require from High Court of Madhya Pradesh, Jabalpur for this Project.

Companies meeting the following criterion may be preferred:-

1. Companies that have successfully completed at least two similar projects of this magnitude and service levels in other geographies either in India or abroad.

2. Companies owning the Intellectual Property (IPR) Rights of the product/solution. In case of the consortium one of the partners could be owner(s) of the IPR.

EOI Document Should Cover:-

1. Office Address and Designated Person's contact details.

2. Core business area of operations, number of years in the business, ownership and organizational structure of the firm. Memorandum

of Association and Articles of Association along with Commencement of Business Certificate should be attached.

3. Furnish organization's core technical competencies and skill sets relevant to this project. Provide details about skilled manpower resource available. Emphasis should be given to availability of trained resources for Implementing and Supporting Wi-Fi solution.

4. Give details about quality processes and standards followed and certifications obtained by the organization. Copies of relevant quality certificates should be enclosed.

5. Details about solution support facilities should be provided.

6. Name and short CV's of key staff proposed to be deployed and Client references for similar projects should be given. Separate statement indicating names, qualifications, experience and skills sets and details of projects handled should be given.

7. Approach paper for this project, detailing with:

a. Prerequisite requirement of Hardware/Software for a common user to access/avail the service.

b. Technology used for single-sign-on and extensible authentication, roaming usage, faster and secure access etc

c. Any required function(s) to be completed before using the service e.g. changes in IP address or so.

d. Methodology for Designing, Building/Implementing, Supporting/Maintaining the secured Wi-Fi Zone.

e. Document should have details of proposed & scalable Bandwidth, at the said Wi-Fi Zone , to be provided to the user.

f. Other application details which is to be used for managing the network

g. Proposed work plan and time frame for the project execution.

h. Roles and responsibilities of each consortium partner, if any.

i. Possible Business Models.

8. ***Other Details:-***

a. If the date of submission happens to be holiday, it will stand extended to the next working day with no change in timings.

b. Companies/Firms interested in participating in this EOI are requested to submit their Expressions of Interest in sealed envelope with required details before **5:00 PM on 06th July, 2017**.

The companies have the option of sending his response by registered post, courier or submitting the EOI in person so as to reach the designated address by the time and date as stipulated.

THE REGISTRAR GENERAL
HIGH COURT OF MADHYA PRADESH,
JABALPUR – 482001
E-mail: mphc@nic.in
Phone: 0761-2623358

9. *Details of EOI documents Submitted:*

The vendor is required to indicate / list all the documents submitted in the format specified:-

S.No.	Document Name	Description	Page no.	Remarks

PRINCIPAL REGISTRAR(J)

Approximately number of users / stakeholders for using Wi-Fi facility / services.

S.No.	Names of District Head Quarter	*Numbers
1	Alirajpur	155
2	Anuppur	897
3	Ashok Nagar	596
4	Badwani	361
5	Balaghat	991
6	Betul	1135
7	Bhind	1425
8	Bhopal	7085
9	Burhanpur	402
10	Chhatarpur	1716
11	Chhindwara	1845
12	Damoh	984
13	Datia	875
14	Dewas	1250
15	Dhar	1054
16	Dindori	181
17	Guna	833
18	Gwalior	6410
19	Harda	467
20	Hoshangabad	1704
21	Indore	7447
22	Jabalpur	8502
23	Jhabua	328
24	Katni	1112
25	Khandwa(East Niwar)	612
26	Khargone (Mandleshwar)	739
27	Mandla	559
28	Mandsaur	1064
29	Morena	1443
30	Narsinghpur	742
31	Neemuch	701
32	Panna	662
33	Raisen	808
34	Rajgarh	634
35	Ratlam	1274
36	Rewa	5336
37	Sagar	2910

EOI for WI-FI network

38	Satna	3341
39	Sehore	829
40	Seoni	882
41	Shahdol	1764
42	Shajapur	794
43	Sheopur	299
44	Shivpuri	1212
45	Sidhi	1674
46	Singrauli	903
47	Tikamgarh	942
48	Ujjain	3039
49	Umaria	527
50	Vidisha	1388